



# 1st Annual

## West Virginia Society of Health System Pharmacists Hospital Pharmacy Directors Meeting

Wednesday March 3, 2010

WVU Building, 4<sup>th</sup> Floor • Charleston, WV

### Program Description

The West Virginia Society of Health System Pharmacists (WVSHP) is holding its first annual Hospital Pharmacy Directors Meeting to give hospital pharmacy directors around the state a chance to network with each other while learning about relevant topics and ideas. This knowledge-based program is intended for pharmacists who are hospital pharmacy directors or assistant directors and includes sessions on computerized patient records, bar coding, pharmacist and pharmacy technician continuing professional development, medication reconciliation, and billing for clinical services.

### Agenda

8:30am	Registration and Refreshments
8:55am	Welcome/Announcements
9:00am – 10:00am	<i>The Enhancement of Continuing Professional Development for Pharmacy Technicians</i> Janie March, CPhT, B.S. ACPE # 0072-9999-10-010-L04-P
10:00am – 11:00am	<i>Challenges of Implementing a Bar Coding System</i> Nate Kahn, R.Ph. ACPE # 0072-9999-10-011-L04-P
11:00am – 12:00pm	<i>The Enhancement of Continuing Professional Development for Pharmacists</i> Jennifer Gorrell, Pharm.D. ACPE # 0072-9999-10-012-L04-P
12:00pm – 12:45pm	Lunch
12:45pm – 1:45pm	<i>Med Rec or Med Wreck?</i> Clyde Spence, Pharm.D., MBA ACPE # 0072-9999-10-013-L05-P
1:45pm – 2:45pm	<i>Developing a Clinical Services Program and Getting Paid...!</i> Robert Foster, Jr., BS, R.Ph. ACPE # 0072-9999-10-014-L04-P
2:45pm – 3:00pm	Break
3:00pm – 4:00pm	<i>Benefits of the Computerized Patient Record in Healthcare</i> Kathryn G. Jacobs, R.Ph., MHA ACPE # 0072-9999-10-015-L04-P
4:00pm	Questions and Evaluations

### Faculty

*Robert Foster, Jr., BS, R.Ph.*, Executive Director, Pharmacy Services, Boone Memorial Hospital, Madison, WV; President & CEO, Pharmacy Management and Consulting Services Inc., St. Albans, WV

*Jennifer Gorrell, Pharm.D.*, Director of Pharmacy Services, Charleston Area Medical Center (CAMC) Women and Children's Hospital; Treasurer, WVSHP, Charleston, WV

*Kathryn G. Jacobs, R.Ph., MHA*, Assistant Chief of Pharmacy Service, Department of Veterans Affairs Medical Hospital, Huntington, WV

*Nate Kahn, R.Ph.*, Director of Pharmacy, St. Francis Hospital, Charleston, WV

*Janie March, CPhT, B.S.*, Instructor and Director of the Pharmacy Technician Program, Carver Career and Technical Education Center, Charleston, WV

*Clyde Spence, Pharm.D., MBA*, Director of Pharmacy Services, CAMC Memorial Hospital; President, WVSHP, Charleston, WV

## Learning Objectives

### *The Enhancement of Continuing Professional Development for Pharmacy Technicians*

- Discuss current areas of pharmacy technician training.
- List the current continuing education requirements for pharmacy technicians.
- List methods for pharmacy directors to enhance pharmacy technicians' professional development.
- Identify issues to enhance the interaction between pharmacists and pharmacy technicians.

### *Challenges of Implementing a Bar Coding System*

- List and describe issues to be considered including cost, equipment, and interdisciplinary communication in the implementation of a bar coding system.
- Describe challenges and problems that may arise during the implementation of a bar coding systems.
- Identify challenges and problems that may be encountered after the implementation of a bar coding system.

### *The Enhancement of Continuing Professional Development for Pharmacists*

- Evaluate current standards for pharmacist staff development.
- Describe different adult learning skills and how to incorporate them into pharmacist staff development programs.
- Organize a model staff development program for hospital pharmacists.

### *Med Rec or Med Wreck?*

- Identify The Joint Commission's Medication Reconciliation National Patient Safety Goal.
- Describe optimal methods for medication reconciliation across the continuum of care.
- Discuss barriers to implementing and sustaining an effective approach toward medication reconciliation.
- Implement a mechanism for improving the medication reconciliation process.

### *Developing a Clinical Services Program and Getting Paid...!*

- Describe the process for acquiring "clinical department" status (versus ancillary) for the pharmacy department.
- Explain the advantages of clinical department status.
- List the various routes for pharmacy/pharmacist reimbursement - discuss the advantages of each and specify situations where specific mechanisms are most appropriate.
- Present ideas to challenge pharmacists to make the investment of time and effort for the good of the patient and the future of our profession.

### *Benefits of the Computerized Patient Record in Healthcare*

- Discuss the benefits to patients and providers of the computerized patient record.
- Discuss the benefits to pharmacy of the computerized patient record.
- Identify challenges in the implementation of the computerized patient record.
- Outline a contingency plan for when computerized patients records are down.

## Continuing Education Credit



The West Virginia University School of Pharmacy (WVUSoP) is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education. This program (ACPE #'s 0072-9999-10-010 to 015) is approved for up to a total of 6 hours (0.6 ceu's) of continuing pharmacy education credit. Statements of credit will be mailed by the WVUSoP Office of Continuing Education within two to four weeks to participants who attended the session, signed the attendance sheet, and completed an evaluation form.

## Registration Information

There is no fee to attend this program. Registration includes continuing education, seminar materials, breaks, and lunch. To register, fill out the form below and fax it to (304) 293-2529. Please RSVP no later than **February 25, 2010**. If your hospital's pharmacy director or assistant director cannot attend, another representative is invited to attend in his/her place.

The program is being held on the 4<sup>th</sup> floor of the WVU Building in Charleston, WV located at 3110 MacCorkle Avenue, SE. Parking is available in CAMC Memorial Visitor Parking.

For questions or for more information, please contact Tara White (WVSHP Executive Secretary) at [wvshp@mail.com](mailto:wvshp@mail.com) or Adrienne Tucker (WVU SoP CE Program Specialist) at (304)293-5103 or [atucker@hsc.wvu.edu](mailto:atucker@hsc.wvu.edu).

## **WVSHP Hospital Pharmacy Directors Meeting Registration Form • March 3, 2010**

Please RSVP no later than February 25, 2010

Name _____	Title _____
Address _____	Employer _____
City State Zip _____	Address _____
Home Phone _____	City State Zip _____
Email _____	Work Phone _____
Special Dietary Restrictions _____	

Please fax to (304) 293-2529 or mail to WVSHP, c/o Tara White, PO Box 4241, Charleston, WV 25364-4241